



CITY OF PERRYSBURG

COVID-19 COMMUNICATIONS

For Immediate Release:

March 17, 2020

Department of Public Utilities Suspending Water Shutoffs

As you all know, the City is following recommendations issued from the Governor's Office of the State of Ohio to help minimize the spread of COVID-19. Our number one priority is the health and safety of our community and City employees.

As such, City of Perrysburg Mayor Tom Mackin is placing a moratorium on water shut-offs until April 6, at which time the City will re-evaluate.

Water and utility services are essential services during this pandemic and the City will continue to operate as normal. Please know that customers are still expected to pay their bill on the scheduled due date. However, due to the health emergency and economic disruptions related to the coronavirus, we will not be shutting off any service due to non-payment. Additionally, if you are anticipating financial struggles, please contact the Department of Public Utilities to make payment arrangements. The City is sensitive to the issues our community is facing, and is offering this temporary relief to residents who are behind.

The following options are available for customers to pay their utility bill:

- Drop off payment at the after-hours dropbox (If customers must utilize cash payments, no change will be returned; rather, change will be credited to the customer's account).
- Mail in payment
- Sign up for electronic account withdrawal on our website
- Make online payments

Please contact the Department of Public Utilities at 419 872 8050 or utilities@ci.perrysburg.oh.us for any questions or concerns.